The Children's Workshop

Concerns about a Child

You have a worry/concern about a child

Is child in imminent danger?

NO

Discuss with DSL or Manager

Still have concerns?

Practitioner refers by telephone to SPA (0300 470 9100) following up in writing by MARF if possible within 24 hours.

SPA acknowledges receipt of referral and decides on next course of action within one working day

YES

Contact POLICE for emergency protection 101 or 999. Also refer to SPA

No longer have concerns?

No further Child Protection action required but may need to act to ensure services are provided. Early Help Hub

Feedback to referrer on next course of action

No further SPA involvement at this stage although other action may be necessary (referral to other agency, advice given, Early Help Hub)

SPA: Tel: 0300 470 9100 Monday-Friday 9.00am – 5.00pm
Email: mash@surreycc.gov.uk
Secure email: csmash@surreycc.gov.uk or use EGRESS

Emergency Duty Team (EDT). Tel: 01483 517898
(5.00pm – 9.00am weekends and bank holidays)

Multy Agency Referral Form (MARF) found on SSCB webpage: www.surreyscb.org.uk

Early Help Hub – North East. Tel: 0300 123 1610

Concerns about a Child flowchart. June 2019